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Great Hotel And Restaurant Leaders Share  
Their Secrets

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**The Heart of Hospitality: Great Hotel and Restaurant ...**

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**The Heart of Hospitality: Great Hotel and Restaurant Leaders Share Their Secrets** This book is an enjoyable, interesting read. I have 30 years in Customer Service Leadership roles with top tier companies and I learned several actionable new ideas from this book. Micah Solomon brings his wit and insights together in a delightful manner.

## **The Heart of Hospitality: Great Hotel and Restaurant ...**

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ages, from seniors and boomers to the newly dominant millennial generation of travelers.

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The structure, language and content are great. Even if the ideas and solutions can be applied in the whole hospitality industry, it is more about high-end luxury 4<sup>0000</sup> and 5<sup>00000</sup> hotels which is an important point.

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